Interactive Wireframe Testing Notes

Group 7

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[Old Wireframe](https://invis.io/NX136K6EE93Z#/472294497_Home)

[Pixel Perfect Interactive Wireframe](https://invis.io/8D1375WZZFCJ)

[Slide show](https://docs.google.com/presentation/d/1rnq3k5H5LRANlUx1jVCIPyIQRbXvJWwDi30CQAWq1GU/edit?usp=sharing)(**ALL** pages, some had to be left out of Invision ue to a page limit)

Demo of Changes: <https://youtu.be/JYgM7kAyV4k>

Tasks to achieve:

1. Create an account
2. Find time management tips
3. Look into different therapist
4. Find information on the “Family Discount” for therapy

**Student #1: Colin MacRae**

**Create an account:**

* Home page: login part should have a create an account part.
* Likes login with google
* Zipcode?
* When we are making the html and css wireframe, there won’t be a scrollbar.
* Have a create account confirmation page
* Likes how clicking on Caraway logo takes you home

**Find management tips page:**

* Clicked on explore menu nav bar
* Clicked on management tips option
* Remove underline from management tips header
* Likes recommended blog posts
* Questionnaire was easy to complete, “didn’t have to think about it”
* Likes the green check mark when task is completed

**Different therapists:**

* Clicked on Explore tab
* Meet therapists option
* Likes how image positions are alternating “zigzagged”
* Page should just have everyone’s pictures, then clicking on image takes you to description
* Different therapists have different specialities

**Contact Us:**

* Is easy to find from explore page

**Family discount:**

* Explore pages has everything
* Past Experiences might be better on the homepage
* Financial Assistance Programs can have people’s testimonies on how the programs helped them

**Student #2: Duc**

**Create an account:**

* THE **MOST** CONFUSING PART
  + Having too much info to give, not clear to scroll down to add more info
    - Maybe have a “next” button to take them to a new page to add more info
* Went straight to login-in
* Have a create account button separate from the login
* Have a shorter login process

**Find management tips page:**

* Explore -> Management tips -> Filled out questionnaire -> Click done ->Choose the right options
* **Very** easy

**Different therapists:**

* Explore -> Meet Therapist -> Saw book session
* **very** easy
* \*\*Liked the ability to choose days

**Family discount:**

* Financial assistance programs -> family discount

**Student #3: Alex**

**Create an account:**

**User was asked to create an account:**

* Not clear where to navigate to create an account
* The page should have a register button or create account button
* The user icon makes it seem as the user is already logged in
* Username should be removed and should just ask for the users email (use that as the users username)
* Should ask for student email to verify user is a student instead of asking yes/no
* Confused on financial aid question / what user is supposed to write
* Financial aid questions should be a yes/no question
* Create button is hard to see should be dark
* Ask for school name

**Find management tips page:**

**User was asked to navigate to the management tips**

* Explore menu is good, likes the hamburger
* User was confused what this page was and was expecting articles/blogs when clicking
* Title is confusing and looks like it was a link
* Page should have an introduction to what the page is about
* Questions should be in 1 page so user can see all the questions
* Likes the tips articles

**Different therapists:**

**Use was asked to find different therapist**

* Page should show a picture / structure of the organization
* Should say meet our therapists instead of meet our team members
* In the “meet our therapist” have about us/ company information

**Family discount:**

**User was asked to navigate to financial discount page**

* Should specify the type of therapy offered
* Use the word “insurance” instead of “discount”. Discount sounds more for retail instead of medical
* Have “programs offered” option and from there show the different types of therapy offered as well as financial assistance programs

**Changes Needed Based on Feedback:**

Login/Registration:

1. **Change:** We need to add a button to create an account.

**Reasoning:** When Colin, Duc, and Alex tried to create an account they weren’t able to find a button to navigate to create an account.

1. **Change**: Remove the user icon when the user has not logged in yet

**Reasoning**: Student #3 thought the user icon meant they were already logged in

1. **Change**: replace username with email for login page

**Reasoning**: Student #3 stated that usernames are more for social media apps and emails are easier for users to remember

1. **Change**: Make the financial aid question in registering a yes/no question

**Reasoning**: Student #3 suggested it would help make a easier and faster register process

1. **Change**: Ask the user for the school name when registering

**Reasoning**: Student #3 said it would help verify if the user is a student

Management Tips:

1. **Change:** Remove underline from management tips header

**Reasoning:** Student #1 and student #3 said the title looked like a link to another page

1. **Change**: Add an introduction to the management tip page about what this section is about

**Reasoning**: When Student #3 navigated to the management tip page they were confused about what this page does

1. **Change**: In the management tips page, add a progress bar to show how many questions the user needs to answer

**Reasoning**: Student #3 wanted to know how many questions there were before starting the questionnaire

Family Discount:

1. **Change**: Add testimonies about how financial assistance programs helped users

**Reasoning**: Student #1 said having testimonies can help new users see how financial assistance helped past users.

Other Changes:

1. **Change:** Home page is changed up a little to give more of a home feel

**Reasoning:** Needs to talk about what caraway is about and list some testimonials

1. **Change:** Removed footer from questionnaire page (management tips)

**Reasoning:** Not needed there

1. **Change**: Only have 3 blogs/articles for each topic list page instead of 6

**Reasoning**: Too many to account for